

International Meridian Journal

Mitigating Insider Threats through Behavioural Analytics and Cybersecurity Policies

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Accepted: March 2021

Published: April 2021

Abstract: The insider threat is one of the most prominent risks in today's cybersecurity environment, primarily due to the privileged access that insiders have inside the organization. These threats could stem from malicious intent, negligence, or through compromised credentials, therefore being hard to detect using any typical methods by cybersecurity. It will explore how a combination of behavioral analytics and the overall cybersecurity policies can be used to mitigate these insider threats effectively. Behavioural analytics, which is based on machine learning models, monitors and predicts the anomaly that could be represented by anomalous user behavior that may be a potential insider threat.



Meanwhile, cybersecurity policy represents an active defense layer in outlining guidelines of access control data handling and employee behavior. This would therefore allow an organization to identify and block insider threats in real time through the minimization of false positives as well as enhancing its general security posture in an organizational setting upon integration of the two approaches. This real-world insider threat dataset the author uses goes on to further illustrate just how well machine learning algorithms can and do identify suspicious activities-cases in point being Random Forest and Support Vector Machines. The authors continue to show a much stronger evaluation of the impact of cybersecurity policies in counteracting insider threats by showing some of the flaws, such as weighing the privacy concerns against achieving employee confidence. This study gives real actionable insights into how organizations can strengthen their defense against insider threats and consequently reduce the risk of data breaches, intellectual property theft, and sabotage.

Introduction

Insider threats are becoming one of the major concerns for organizations worldwide, from manufacturing to healthcare, across the gamut. Unlike external cyberattacks, insiders originate from within the organization where they pose and perform all these activities, making them highly dangerous and out of sight, which is a more significant risk. The insiders can either be employees, contractors, or business partners, meaning they already have authorized access to control critical systems, networks, and sensitive data, thus posing a higher advantage than outsiders launching similar attacks. With significant use of digital technologies, cloud infrastructure, and remote working environments, the risks of insider threats have increased manifold. Insider incidents leading to data breaches, intellectual property theft, financial losses, and reputational damage involve very high stakes.

Some of the very recent, high-profile cases have simply indicated the devastation potential of an insider threat. Edward Snowden is an example who leaked classified information from the U.S. It is interesting that the NSA reminded its users how malicious insiders may take advantage of their privileged access to sensitive information. Similar cases found in the corporate sector present employees exfiltrating trade secrets or sabotaging critical systems out of malicious intent or negligence. Such examples underscore the importance of developing more advanced strategies for insider threat detection and prevention.

1.1 Challenges of Insider Threat Detection

One of the major concerns with insider threats is distinguishing between good and malicious actions. The very nature of an insider leaves it almost impossible to distinguish between harmful or benign behaviour since insiders, by definition, have legitimate access to an organization's systems. Traditional security tools such as firewalls, intrusion detection systems, and antivirus software primarily detect external threats. These threats will fail to raise an alarm at an insider attack, which originates from users who have already passed the system's authentication process.



The most harmful insiders are usually those who know the security protocol of an organization and how to use this information to avoid detection.

In addition to technical concerns, the human element accounts for a significant proportion of insider threats. Some insiders do not carry out malicious intentions but might inadvertently cause damage when mishandling sensitive information or when falling prey to some social engineering attacks. Such "accidental insiders" can open gates to huge security breaches without even being aware of it. Compromised insiders, on the other hand, are those whose credentials have been stolen by external attackers who may masquerade as legitimate users to carry on malicious activities. Both cases demonstrate that insider threats are more complex in nature, embodying human error, exploitation, and intent.

1.2. Behavioural Analytics Development

Given the inadequacies of the conventional security approach, organizations have started focusing more on advanced methods in finding insiders. One powerful tool that has emerged for the detection of the insider threat is behavioral analytics, which continually monitors what is happening in the systems of an organization by continually observing user activities to start establishing a baseline of normal behavior. It detects anomalies, such as login times, file access, data transfers, and system interactions-where behavioral analytics can start picking out the anomalies that will show evidence of malicious intent. For instance, a user who possibly downloads certain files during work hours but starts transferring sensitive information late at night could raise red flags because it doesn't fit the pattern of interaction that this user has been exhibiting.

One of the major reasons why behavioral analytics works so well is that it can make an integrated use of machine learning algorithms and adapt over time. What this means is that the training of these algorithms takes into consideration recognition of very complex patterns within user behavior, which improves their precision with the belief system learned from new data it introduces. For this reason, behavioral analytics is effective in the detection of insider threats that evolve or become more advanced with time. Another reason is that it reduces false positives, which happen to be one of the problems which rule-based systems have in regard to security use and fixed security rules.

1.3. Why Cybersecurity Policies?

While behavioral analytics is a powerful tool for insider threat detection, it should be supplemented by solid cybersecurity policies as well for comprehensive defense strategy. Cybersecurity policies serve as controls that prevent unwanted user behavior through setting what is acceptable, access control mechanisms to confidential information, and consequences when the code is broken. All effective policies must ensure a protocol exists for dealing with insider threats to include incident response plans and protocols that would help reduce damage in the event of a security breach.



Organisations have to regularly update and apply their cybersecurity policy to face the challenges of new security issues. These include the application of role-based access controls, thus ensuring that the information called for by an employee is limited only to what the employee needs for his or her role. Besides, there is a requirement to hold ongoing security-awareness training sessions to educate workers on the dangers that an insider threat poses, and how to avoid generic mistakes such as phishing and mismanaging sensitive information. If these policies are implemented along with behavioral analytics, chances of insider threats do significantly reduce and the security posture improves considerably.

1.4. Scope of the Study

This paper tries to examine both the behavioral analytics and the policies in relation to cybersecurity in minimizing insider threats. For this purpose, we provide a data set-based approach to prove how such models are more effectively put to use in spotting the activities of an insider threat. We discussed research that deals with actual cases of insider threat and explores the effectiveness of these policies in reducing insider risks. We also end this paper by indicating all the solutions to such challenges, including privacy concerns and being able to create balance among employee trust and security measures.

This study will provide an overall strategy to alleviate one of the most dangerous cybersecurity risks for modern organizations while investigating how behavioural analytics can be used in abnormal user behavior detection and how cybersecurity policies could potentially be used to prevent insider threats.

| Type of Insider Threat | Description |
|------------------------|--|
| Malicious Insiders | Individuals who intentionally cause harm, such as stealing data or sabotaging systems. |
| Negligent Insiders | Employees who inadvertently compromise security through careless actions, such as mishandling sensitive information. |
| Compromised Insiders | Individuals whose credentials have been stolen or misused by external actors, leading to unauthorized access. |

Table 1: Types of Insider Threats

II. Insider Threats: Definition and Classification

Insider threats form one of the most devious categories of security threats because they are internal, coming from within the organization, usually in the guise of a trusted entity who has been accorded legitimate access to sensitive information, systems, and infrastructure. Insider threats differ from external attacks because external attacks are normally confronted by defenses in the forms of



firewalls and IDS systems. However, as the insider is always trusted for his legitimate access, these barriers become useless. Definition and classification of an insider threat represent the very first step to any effective mitigation strategy.

2.1. Definition of Insider Threats

An insider threat is defined as the risk posed by an individual within an organization, such as an employee, contractor, business partner, or any other person authorized to access the organization's resources. Such an insider intentionally or unintentionally misuses access to harm the organization. Harm can be in several forms, including data theft, intellectual property loss, espionage, sabotage, fraud, and other forms of malicious activities. Insider threats can fall under three broad categories:

Malicious Insiders: Those who intentionally harm the organization for personal gain, revenge, or in loyalty to a third party, such as corporate espionage. They might misuse access in order to siphon proprietary information, sell sensitive data, or sabotage operations.

Negligent insiders: Accidental breach through careless negligence, unawareness, and ignorance of recommended procedures-for example, someone clicks some phishing link, uses the same password to open several accounts or mismanages sensitive information.

Compromised Insiders: Individuals whose credentials have been stolen or compromised by an external attacker. An attacker uses the access of an insider to gain unauthorized access into the organization, masquerading as a legitimate user while conducting malicious activities.

2.2. Categories of Insider Threats

To effectively deal with an insider threat, one needs to understand its various forms. Insider threats may take different forms; therefore, there is a need to prepare an organization for any such eventuality.

2.2.1. Data Exfiltration

The most common insider threat scenario is data exfiltration, wherein sensitive data is carried out of the organisation by insiders. This sensitive data may include trade secrets, customer information, intellectual property, or financial records. Data exfiltration can occur over different channels such as copying files to external storage devices, sending them through personal email, or uploading them to the cloud. Employees with access to sensitive information, such as database administrators or software developers, are prime suspects.

2.2.2. Fraud

A financial fraud refers to the act whereby an insider exploits his or her position in an organization for personal gains in terms of financial malpractices, including theft of funds, or altering the accounts within the organization. The most likely employees to cause fraud are those working in finance, accounting, or in procurement. This is the type of insider threat that may be difficult to identify since he or she would cover his or her tracks, either by changing the accounts within the organization or evading control by the internal audit.

2.2.3. Sabotage



Sabotage refers to the insider intentionally damaging or destroying company systems, data, or operations. This includes problems like tampering with the IT infrastructure, removing critical files, or introducing malware into the system. The most common employee perpetrators are those experiencing dissatisfaction and who face actions like termination; or whose interest's conflict with the management. Example: An example often reported in the press includes the former IT administrator of UBS PaineWebber, who introduced a logic bomb into the network of this firm and thus caused millions of dollars in damages.

2.2.4. Espionage

Corporate or industrial espionage involves the sale of sensitive or proprietary information by insiders to competitors, foreign governments, or other third parties. In this case, the insider exploits his privileged position to retrieve information that can further an external party's competitive advantage. Besides data theft, espionage can also involve the divulgence of secret strategies, business plans, or intellectual property. Defense, pharmaceutical, and technology industries are among those most vulnerable to espionage operations.

2.2.5. Negligence or Accidental Breach

Not all insider attacks are malicious; instead, many result from carelessness or not knowing better. The negligent insider might expose the organization to risks accidentally through failure to adhere to security policies, for example, leaving their workstations unlocked, sharing of credentials, and employing unsecured networks when accessing company systems. Employees also might accidentally forward confidential information to a wrong recipient or upload it onto a non-secured area. They may let unauthorized persons view confidential info, which again, though not done with the intention of doing so, can be just as destructive.

2.3. Insider Threat Motivations

There are a number of motivations behind insider threats. These can take a form from personal issues to monetary gains. Understanding these will be crucial in formulating prevention policies meant to target the root causes of insider behaviour. Some of the most common motivations are:

Financial motive: Certainly, insiders would be motivated by financial gain for pilfering and selling sensitive data. This is especially seen in those industries holding high market value for data, particularly in the health area, such as patient records, or finance, such as credit card information.

Revenge or Resentment: Abused, underpaid, or aggrieved employees can react by harming the organization. Examples include stealing or damaging assets, sabotaging operations, or leaking confidential information.

Ideological or Ideological Loyalty to Third Parties: The insider might be motivated by their own ideology, loyalty to a certain political group or activist organization, or even loyalty to a foreign government. For example, employees leak company secrets to the media to expose



unethical practices, or share proprietary information with foreign competitors for ideological reasons.

Personal Satisfaction or Ego: Some insiders may act out of a desire for personal satisfaction, recognition, or power. These individuals may want to prove their technical prowess by bypassing security measures, exposing vulnerabilities, or manipulating systems in order to make them look powerful.

2.4. Effects of Insider Threats

The effects of insider threats can be severe and long-lasting and affect organizations in various dimensions. Among the effects include:

Direct financial loss: Insider threats lead directly to immediate losses in terms of fraud, theft of intellectual property, and disruption of operations. Remediation costs can be extremely high, involving millions of dollars in lost legal fees and business, among others, as cases with high profiles have proven.

Reputational Damage: One of the severe reputational damages an organization suffers is that which is performed due to the insider threat, which may leak sensitive information and disrupt services. This may lead to very severe long-term consequences like reduced customer loyalty, loss of business opportunities as well as declining stock prices since customers, partners, as well as investors will lose trust in the organization.

Regulatory and Legal Implications: Organizations that fail to protect sensitive information may face legal or regulatory implications. In the long run, breaches may invite violations of Data Protection laws such as GDPR or HIPAA, leading to penalties and liabilities.

Operational Disruption: Operations will be disrupted day-to-day business at the hands of some saboteur or data thief who is robbing the organization of productivity, harming infrastructures, and causing downtime. It may take weeks or months to recover from such an attack.

2.5. Insider Threat Landscape: Trends and Statistics

In the last decade, the insider threat has become a more significant concern for organizations worldwide. According to a report by the Ponemon Institute in 2020, the growing insider threat situation is found to have increased by 47% over two years ago. It also furthers states that the average cost of an insider incident has ascended to \$11.45 million. An additional source of tension and pressure brought upon organizations is that the average time taken to contain an insider incident has been estimated to be 77 days.

Furthermore, remote work, cloud computing, and the growing popularity of BYOD policies considerably expanded the insider threat attack surface. Inside an organization, an insider usually can easily access the organization's data and systems located outside the corporate network-the same thing makes the monitoring and control of insiders' activities more inconvenient for security teams. Because such digital transformation trends only keep growing within organizations, it has



never been more urgent to have robust insider threat mitigation strategies for such actions as incorporating behavioural analytics and cybersecurity policies.

| Behavioural Dimension | Description |
|------------------------------|---|
| Login Patterns | Frequency and timing of user logins, including unusual hours or multiple failed attempts. |
| Access Patterns | Regularity and types of accessed resources, highlighting deviations from established norms. |
| Data Transfer Activities | Volume and frequency of data uploads or downloads, especially concerning sensitive information. |

III. Behavioural Analytics: Detecting Insider Threats

Behavioral analytics has become very important in the identification of insider threats, mainly through the application of data science and machine learning techniques into abnormality detection of potential malicious activity within an organization. What makes insider threats so hard to detect is that, when using traditional security mechanism tools such as firewalls, IDS, and antivirus software, they are difficult to identify because the insider already possesses legitimate access to both systems and data. Thus, behavioral analytics detects anomalies that lie within normal patterns of user behavior to find potential threats.

3.1. Definition of Behavioral Analytics

Behavioral analytics refers to data-driven techniques involved in the analysis of user activity. It is where the activities and behavior of users are considered and the way users interact with IT systems are collected and examined. Deviations from established norms are likely to signal an insider threat, and thus, the monitoring of all user activities in real-time is done, along with the flags of suspicious behaviors as possible security incidents before they cause considerable harm.

Behavioral analytics systems draw from a myriad of data sources to build a baseline of normal user activity. These sources include:



Network Traffic: Analysis of network activity determines data flows from users, servers, and external systems. Such patterns as mass data transfers or unusual access to sensitive databases might indicate a possible threat from an insider.

User Activity Logs: All that transpires during the use of the systems-by users, from login times to access of files, application usage, and up to the usage of system commands, would be logged. This can indicate sudden behavioral changes-for example, doing things outside regular hours, accessing confidential files-whose identification would prove possible with behavioral analytics.

Device Usage: Details gathered from devices, such as USB connections or some unusual activity on mobile devices, may say a lot about malicious activities, like data exfiltration through personal devices.

Compiling these various data sources, behavioural analytics then builds an overall profile of typical user behavior that is then continuously refined using machine learning algorithms. In cases where users act deviant to their activity patterns, an alert is generated so security teams may look deeper into the activity.

| Component | Description |
|-------------------|---|
| Access Control | Policies governing user access to sensitive resources, including least privilege principles and role-based access control. |
| Data Protection | Guidelines for classifying, storing, and encrypting sensitive data to prevent unauthorized access. |
| Employee Training | Programs to educate employees about insider threats and best practices for data security. |
| Incident Response | Defined procedures for responding to insider threat incidents, including reporting and investigation protocols. |

Table 3: Key Components of Cybersecurity Policies for Insider Threat Mitigation

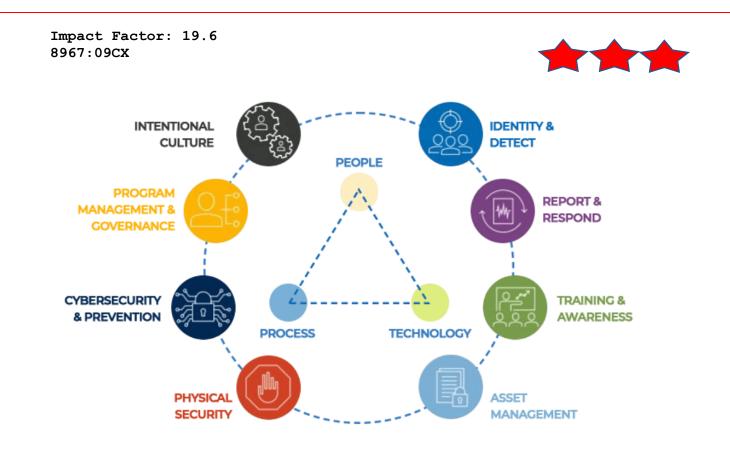


Fig 1: Key Components of Cybersecurity Policies for Insider Threat Mitigation

3.2. Components of Behavioural Analytics for Insider Threat Detection

Accordingly, good behavioural analytics solutions for insider threat detection would often include the following.

3.2.1. Data Collection and Monitoring

Robust data collection forms the foundation of any behavioural analytics system. The system continuously monitors and captures data on user behavior around the organization's IT infrastructure, including logging access to sensitive files, monitoring communications, tracking logins, and other interactions that take place within the IT systems. Rich data collection ensures that the system views all user activity entirely, which then makes up an important part of defining accurate behavioral baselines.

Sources of data may include:

Authentication Systems: Too many log-ins attempts, successful and failed logins may indicate suspicious activities. For example, a user logging in at a very awkward location or using odd devices may be suspecting that his or her account has been hacked.

File Access Logs: Which files access when and who helps in detecting data theft or unauthorized access to sensitive information.



E-Mail and Communication Monitoring: The pattern of e-mailing or communications within the entity can be analyzed by monitoring it to detect suspicious activities such as phishing, data exfiltration, or leakage of classified information.

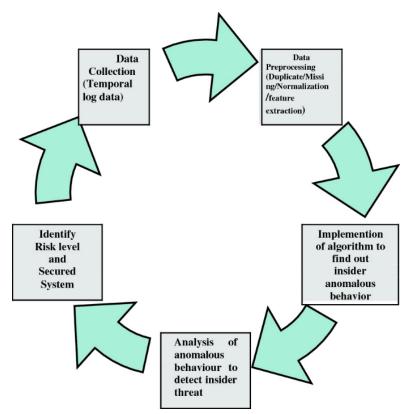


Fig 2: Insider Threat Detection Based on Anomalous Behaviour of User for Cybersecurity

3.2.2. Behavioural Baseline Establishment

After a meaningful amount of data is recorded, this behavioral analytics system then creates statistical models and machine learning algorithms that can represent normal user activity. Essentially, it means this is what each member in the organization is projected to do on average, based on history. Perhaps there's a marketing employee who typically reaches into some databases at certain parts of the day, interacts with a defined set of applications, and sends fairly consistent numbers of emails daily.

This behavioral baseline is dynamic and is a moving target that shifts with user-behavioral pattern changes. Continuous learning is the only way to prevent false positives, since natural changes in user behavior (such as new job responsibilities or department transfers) should not raise unwarranted security alerts.

3.2.3. Anomaly Detection



Once the baseline is established, it continues to monitor user behavior and flags anomaliesactivities that are significantly different from the baseline. Anomalies may represent potential insider threats, including but not limited to:

Unusual data access: A user accessing files or databases with which they infrequently work, especially if the files contain sensitive or classified information, may indicate an insider threat.

Suspicions over anomalous network activity: An abnormal spike in data transmission rate, especially toward any external servers or unauthorized cloud storage, may indicate data exfiltration.

Suspicions over unusual login activity: Any attempt to log in from multiple geos within a very short period of time and access through newly issued devices may be taken as a sign of account compromise or unauthorized access.

Another anomaly that the system can then identify is organizational-based; it becomes possible to identify anomalous patterns of activity not just within entire departments but also user groups.

3.2.4. Automated Response and Escalation

Behavioral analytics solutions can be configured to automatically trigger responses once suspicious behavior has been detected. For example, this may include suspending the user's account temporarily, logging the users out of the system, or locking sensitive data files until further investigation is done. This prevents damage while security teams investigate the root cause of the anomaly.

In more mature systems, behavioral analytics can escalate incidents to different levels of response depending on the level of threat. While low-risk anomalies will trigger increased monitoring, high-risk behaviors that include attempts to exfiltrate large amounts of data may trigger immediate lockdowns of critical systems.

3.3 Machine Learning in Behavioural Analytics

Machine learning is at the heart of modern behavioral analytics systems. Such algorithms are able to scan huge volumes of data and constantly learn to better the behavioral models that help minimize false positives while increasing the accuracy of anomaly detection. There are various machine learning approaches used in behavioral analytics:

Supervised Learning: This is an approach where the training models are based on labelled data. Examples of past insider threat incidents have been used to teach the system what suspicious behavior comprises. After that, the model can start recognizing patterns that are relevant in real-time data and flag potential threats.

Unsupervised Learning: In scenarios where labeled data is scarce, unsupervised learning methods may be used to recognize patterns and anomalies without predefined rule sets. Clustering algorithms, such as k-means, can group similar behavior together and then emphasize the outliers that may represent the insider threats.



Reinforcement Learning: Here, in this reinforcement learning case, the system learns how to classify legitimate and suspicious activities through interactions with the environment and feedback from the security teams. Since security analysts found the flagged anomalies and accept or reject them as insider threats, the model evolves in the system to be more discriminative regarding legitimate and suspicious activities.

Benefits of machine learning-based behavioral analytics: The model can self-adjust given the fluidity in the development of insider threats. Behaviors of insiders are dynamic; therefore, a system, which feeds on input data that it continues to learn from, is more likely to detect sophisticated attacks that don't conform to established patterns.

3.4 Challenges in Behavioural Analytics for Insider Threat Detection

Although effective, several issues surround using behavioral analytics for insider threat detection:

3.4.1 Data Privacy and Ethical Concerns

This extensive monitoring of user activities causes huge concerns about data privacy and the ethical implications in terms of tracking employee behavior. Organizations should be able to balance the protection of their assets against allowing the legitimate infringement of individual rights regarding privacy. There needs to be well-communicated policies educating employees on what is being monitored and how the information will be utilized.

3.4.2. False Positives and Alert Fatigue

One of the biggest challenges with behavioral analytics lies in how it deals with false positives events labeled as suspicious that are harmless in nature. If there are too many false positives, this results in alert fatigue: the security team is burying themselves under so many alerts that they begin to miss critical incidents and disregard the noise. This needs ongoing tuning of machine learning models and input from security teams to steer clear of this issue.

3.4.3. Deployment Complexity

Any behavioral analytics solution would require a huge amount of infrastructure investment along with data collection and integration with existing security solutions. Organizations have to inhouse their data science and machine learning capabilities to reap all the benefits of behavioral analytics. The systems are pretty complex and may be less appealing to small organizations with scarce resources.

3.4.4. Insider Evasion Techniques

Advanced insiders can employ avoidance methods with which intrusion detection systems might not easily detect, such as normal user mimics or "low-and-slow" attacks, where malicious activities are conducted over a prolonged period of time in order not to raise suspicion. Behavioral analytics systems must therefore be able to detect these subtler forms of threat vectors that can only happen if and only if their algorithms have been continuously tuned.

3.5 Case Studies of Behavioral Analytics in Insider Threat Detection

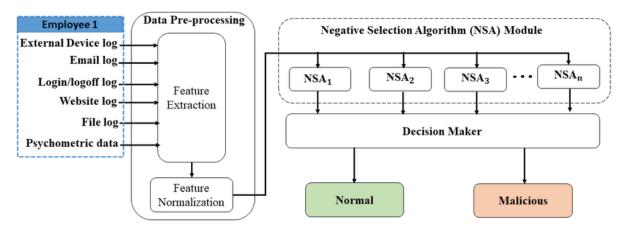


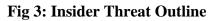
Insider threats can be detected and stopped with the successful implementation of behavioral analytics solutions in many organizations. For instance, one huge financial house was identified accessing client financial data out of hours through behavioral analytics. The system notified the activity as suspect and on further observation, it was established that the insider sold the information to a third party. This would have prevented huge financial losses and penalties if it had been detected in time.

Another example - a manufacturing company applied behavioral analytics to track internal data access patterns within the engineering department. The system has identified and flagged a suspicious pattern of unauthorized access to sensitive intellectual property files. The activity was by an insider who maintained contact with a competitor, and thus, the threat was neutralized before the data could be exfiltrated.

IV. Cybersecurity Policies: Framework for Insider Threat Mitigation

Provision of clear guidelines and procedures in cybersecurity policies helps reduce insider threats. A well-developed policy framework is foundational to risk reduction when identifying, preventing, and responding to insider threats that could maliciously or unintentionally harm insiders. These policies are generally expected to address a wide range of security practices from controlling access by users to protecting data and responding to incidents.





4.1. Basic Elements of Cybersecurity Policies in Mitigating Insider Threats

Cybersecurity policies must be addressed through adequate sets of elements that will support the general objectives of organization risk management. Such elements commonly include:

4.1.1. Access Control and User Privileges

Access control policies define the manner in which access to resources of an organization is granted or denied. The principle of least privilege forms the very basis of one of the primary concepts of access control, wherein only as much access is granted to the user as is needed to perform a job function. Minimizing the scope of access reduces the scope for insider abuse.



Role-Based Access Control (RBAC): RBAC provides permissions based on a given role that the user plays within the organization. For example, an organization's system administrator will have all the access to any critical infrastructure, while marketing employees will have just datasets related to what they are doing. Thus, implementation of RBAC ensures that insiders gain access to sensitive information unless it falls within their 'normal responsibilities.'.

JIT Access: In JIT access, user privileges are further constrained by allowing access for only a limited time period, and once the task is accomplished, the same is terminated. The chance of insider misuse of his/her access rights for an extended period is, therefore, minimized.

4.1.2. Data Protection and Encryption

Policies on data protection and encryption place a layer of safety around the sensitive information protecting it both from insider threats as well as outsider threats. The policies determine how data is stored, transmitted, and accessed so that neither accessed nor modified illegally.

Data Classification. The data must be classified depending on its sensitivity and security controls that are applied upon it. In this case, public, internal, confidential, and highly confidential data may attract differing levels of encryption and access restrictions.

Encryption Standards: Data in motion must be encrypted and data at rest need to be encrypted using industry standard encryption algorithms. Thus, even if the data is accessed or exfiltrated by an insider, it shall not be readable or interpretable without decryption keys.

DLP: DLP policies are those policies that will be able to detect and prevent the unauthorized transfer of sensitive data outside the organization. DLP tools can also observe emails, file transfers, and cloud storage activities where employees could be sharing confidential information with external parties without proper authorization.

4.1.3. Training and Awareness of the Employees

Human mistakes are one of the major contributors to insider threats, although more on the unintentional side. Therefore, training and awareness programs for employees are a critical component of cybersecurity policies. They educate these employees on cybersecurity best practices, possible insider threat scenarios, and what to look out for.

Security Awareness Training: All employees will undergo periodical training during which they will be informed about phishing attacks, password management, and why it is so important to report such activities. It minimizes the risk of insider threats directly by making sure all those onboard know the basics of cyber security.

Insider Threat Awareness: Special training on insider threats makes employees aware of the red flags of malicious insiders. This may include odd behaviour by colleagues, such as trying to access systems that they rarely access or talking about unauthorized activities.

4.1.4. Incident Response and Insider Threat Programs



An organizational incident response policy describes how the organization will respond in case of a security breach or an insider threat incident. It is one of the very important components for swift coordination and response to minimize damage in the face of an insider threat.

Insider threat programs: These set up a structured approach for tracking, identifying, and countering insider threats. Insider threats are typically managed by cross-functional teams made up of IT security, human resources, and legal. They report suspicious activities and ensure adherence to relevant legal and regulatory requirements.

Incident Response Plans An incident response plan should be well-documented and state exactly what has to happen in case of an insider threat incident. This encompasses procedures on how to contain the threat, preserve evidence for forensics purposes, and the necessity to alert interested stakeholders. Finally, post-incident reviews help an organization understand what weaknesses are involved in its policies with an aim of improving future incident responses.

4.1.5. Monitoring and Auditing

Regular monitoring and auditing of user activities prove very important for checking compliance with cybersecurity policies and to detect possible insider threats. Monitoring activities must be in line with the behavioural analytics discussed above, while audits constitute a comprehensive review of an organization's security posture.

Continuous Monitoring: SIEM systems constantly monitor network traffic, file access, and user activities and issue alerts about any anomaly in their behavior. Automated monitoring systems help organizations identify potential insider threats in real time so that damage can be minimized quickly.

Audit Logs All access into sensitive data has recorded log audits, who accessed it, when, and from where. These regular audits help recognize patterns of misuse and unauthorized access. For instance, a financial institution may audit access to the customer data to ensure that the employees are not engaging in suspicious activities.

4.2. Governance and Compliance

Governance and compliance frameworks are very important for policy implementation in cybersecurity because governance and compliance frameworks ensure that implemented policies would be effectively enforced. Organizations generally have to conform to many regulations and standards that require protection of sensitive data and mitigation of insider threats.

4.2.1. Regulatory Frameworks

The current regulations govern the way various industries handle the issues of protection of confidential information against insider attacks from within an organization. Non-compliance will result in stringent punishment in the form of fines and penalties imposed by the courts of law as well as ruination of reputation and business. A few of these regulatory frameworks include:



Under the General Data Protection Regulation, organizations based in the European Union will be required to protect personal data belonging to EU citizens. Data breach can become a serious offense with strict penalties attached. Insider threats that lead to such data breaches can therefore result in non-compliance with GDPR, thus demanding heavy penalties.

Health Insurance Portability and Accountability Act: In the medical field, HIPAA mandates the safeguarding of the PHI of patients by an organization. Unauthorized access to inpatient records by insiders could be conceived as HIPAA breaches.

Payment Card Industry Data Security Standard (PCI DSS): PCI DSS sets standards for organizations whose businesses involve dealing with credit card transactions and related information concerning cardholders. A breach in data due to insider threats would amount to non-compliance with PCI DSS, leading to serious financial and reputational losses.

4.2.2. Risk Management and Internal Controls

Most governance frameworks, including the COSO framework, state that the level of importance in risk management and internal controls may dampen the seriousness of insider threats. However, if not so provided, one can safely say that the framework for risk management is the identification, assessment, and mitigation of related risks related to an inside threat. Internal controls are policies and procedures to deny access that should have not happened in the first place when access for certain systems is concerned.

For example, they might audit high-value data or critical systems for risks and examine the access controls assigned to employees. Depending on the result of such risks, there may be controls in place within an organization, like dual authorization, where two individuals are required to authorize critical actions. Otherwise, certain systems might consider segregation of duties to avoid unauthorized access.

4.3. Challenges Faced When Implementing Cybersecurity Policies

Although cybersecurity policies would be necessary to address these internal threats, implementation is a rather difficult task. Some of the difficulties organizations face include:

4.3.1. Balancing Security and Productivity

One of the major challenges in implementing cybersecurity policies is finding a balance between security and productivity. Extensive controls over access, strict monitoring, and frequent security audits reduce employees' capacity for performing their duties efficiently. As such, employees may complain about access restrictions denying them access to what they need to do their work, which manifests into frustration and reduced productivity.

For organizations to successfully mitigate insider threats, cybersecurity policies must be designed to eliminate or decrease the threats while being flexible enough to accommodate legitimate business needs. Employees who are part of policy design can assist in ensuring that the security measures are not overly restrictive.



4.3.2. Employee Buy-In and Resistance

Employees resist cyber-security policies when the same appear to be too intrusive or unnecessary. Consequently, the policies tend to become less effective since the employees might try to breach the security controls either knowingly or unknowingly.

This resistance can be broken if there is strong building of a security culture in the organization. Organizations need to communicate their emphasis on cybersecurity policies to both protect the organization and its employees from insider threats. Cultures of security awareness should be fostered through regular training, transparent communication, and leadership support.

4.3.3 Cost and Resource Constraints

Cyber security policies are very resource-intensive, especially for small organizations. It is expensive to deploy the most sophisticated monitoring tools, conduct regular security audits, and train the employees. There is also likely to be an expected shortage of cybersecurity professionals who are going to oversee insider threat programs.

Organizational resource constraints can be addressed by using cloud-based security solutions that can also offer cost-effectiveness and scalability. Outsource a fraction of these security functions like monitoring or responding to incidents to third-party providers where the organization has very limited resources.

V. Discussion

5.1. Behavioural Analytics as a Crucial Resource

The result is that, if properly implemented, behavioural analytics would discover potential insider threats in good time to prevent extensive damage. The monitoring of behavioural anomalies can hence enable businesses to isolate suspected insider threats without infringing on the privacy of employees.

5.2. Implementation Issues

While a lot of promise is reflected by behavioral analytics, challenges are plenty still. False positives form an integral problem; therefore, organisations need to tinker with their detection systems so as not to flood the security teams with alerts of no use. Also, it is a matter of concern that privacy is not breached and the monitoring system adheres to privacy policies like GDPR.

5.3. Cybersecurity Policies

The study has shown that security policies are essential in mitigating insider threats. Those policies which define clear access protocols and provide training on cybersecurity awareness would mean that negligent insider incidents may be significantly reduced.

VI. Conclusion

One of the most significant organizations' challenges is insider threats, but a combination of good well-formulated cybersecurity policies and behavioral analytics can definitely contribute



considerably to addressing this kind of threat. Behavioral analytics may even track suspicious activity by indicating deviations from a normal user's behavior, while also tight policies within cybersecurity emphasize that employees are very much aware of their responsibilities coupled with the consequence of violating these policies. This renders an environment relatively safer because this has significantly reduced insider threats.

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